



Limited Warranty

LIABILITY FOR REPAIR AND REPLACEMENT ONLY

Twelve Months for Instrumentation
Twenty-Four Months for Load Cells & Weigh Modules

SENTRAN, LLC (Seller) warrants to the Buyer that products manufactured by Seller are free from defects in workmanship and materials. The foregoing warranty is effective for a period of twelve (12) months/twenty-four (24) months after the date of shipment from Seller, but only if the products are used for their intended purpose and are not abused. Equipment or parts which have been subject to abuse, misuse, accident, alteration, neglect, unauthorized repair or mis-installation are not covered by warranty. No liability is assumed for expendable items such as cables and connectors. No warranty is made with respect to Buyer's equipment or to Seller's products produced to Buyer's specifications, except as specifically stated in writing by Seller. If a product is believed to be defective, Buyer shall promptly notify Seller, in writing, and return the product to Seller in original packaging, or similar, shipment prepaid, and insured along with an explanation of the problem, within twelve (12) months/twenty-four (24) months after the date of shipment by the Seller. If the product is found by the Seller's inspection to be defective in workmanship or materials, the defective part, or parts, will either be repaired or replaced, at the Seller's election, free of charge and returned to the Buyer, transportation prepaid to any point in the contiguous 48 states. If inspection by Seller does not disclose any defect of workmanship or materials, or if Seller's inspection indicates misuse or abuse of the product, Seller's regular charges for inspection will apply, and the product will be returned to the Buyer after payment of applicable charges, transportation collect, unless authorization is received to repair the product(s) in accordance with Seller's regular rates and practices. THE FOREGOING WARRANTY IS SELLER'S SOLE WARRANTY, AND ALL OTHER WARRANTIES EXPRESSED, IMPLIED OR STATUTORY, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE ARE NEGATED AND EXCLUDED. THE FOREGOING WARRANTY IS IN LIEU OF ALL LIABILITY ON THE PART OF THE SELLER. IN NO EVENT SHALL SELLER BE LIABLE FOR LOSS OF PROFITS, OR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES, OR FOR OTHER SIMILAR DAMAGES ARISING OUT OF ANY BREACH OF THIS WARRANTY PROVISION. Buyer's sole remedy, and Seller's sole obligation, for alleged product failure, whether under warranty claim or otherwise, shall be the aforesaid obligation of the Seller to repair or replace product(s) returned within twelve (12) months/twenty-four (24) months after the date of original shipment. All obligations of Seller shall terminate within twelve (12) months/twenty-four (24) months after date of original shipment from Seller.

No agent, employee or representative of the Seller has any authority to bind the Seller to any affirmation, representation or warranty, and unless an affirmation, representation or warranty is made by an authorized agent, employee or representative of the company, and is specifically included in the Agreement, no such instrument shall be enforceable by Buyer.

This warranty integrates, merges, and supercedes any other offers, negotiations, and agreements concerning Seller's warranty obligation and constitutes the entire agreement between all concerned parties. Buyer's order, payment or use of subject products shall constitute Buyer's unqualified acceptance of this warranty in its entirety. Additional or differing terms or conditions proposed by Buyer or included in Buyer's order are hereby objected to by SENTRAN, LLC and have no effect unless specifically accepted in writing by SENTRAN, LLC.

SENTRAN's acceptance of any order is subject solely to the terms of our limited warranty stated herein.

CREDIT RETURN POLICY

Any product purchased can be returned for credit or exchange during the 30 days immediately following the date of shipment from Seller, by the original Buyer only. This policy excludes returns for warranty consideration. Credit returns are subject to a restocking fee of not less than 10% of the list price of the product(s) returned. Custom products, or products produced to Buyer's specifications, can not be returned for credit.

The restocking fee is assessed to cover the costs of administrative, inspection, testing, and handling operations that are required to certify the merchantability and fitness of returned product(s). Any product which has been used or that requires any repair or refurbishment can not be sold as a new product, and appropriate charges will apply. Used products are sometimes sold as such at discounted prices, or they are destroyed.

All items must be returned in their original packaging, or similar, shipment prepaid, and insured along with an explanation of the reason for return. Any damage not reported when the Buyer originally received the product(s) is also subject to reasonable repair/replacement fees. The Buyer will be advised of these fees at the time they are assessed. All items returned must be returned under an RMA (Return Material Authorization) number issued by SENTRAN's Customer Service Group. The RMA number should be clearly marked on all documentation, and on the outside of all containers.